



SHARP +1 Extended Warranty Program: Terms & Conditions

1. The “SHARP +1 Extended Warranty Program” (hereinafter referred to as the “program”) is only valid for selected products purchased at any SHARP Authorized Dealer within Malaysia.
2. The program shall be valid only from **1st January 2026 – 31st December 2026** (the campaign period). No requests for any Warranty Extension will be entertained or considered outside of/beyond this promotion period.
3. The program provides additional 1 year of general warranty of the product purchased by you (hereinafter referred to as the “Product”) from the date of purchase. The program does not add on warranty year to the existing extended warranty of compressor, motor, control board, etc.
4. If the product is found to be defective during the period of the total/general warranty period allowed, service labor and spare parts cost will be free of charge.
5. The program covers mechanical and electrical component defect(s) only. External and/or internal casings are not included in the warranty coverage.
6. The warranty does not apply to any product whose exterior has been damaged or defaced nor to any product subjected to misuse, alteration of serial number, accidental damage, and abnormal handline, use non-original consumable, any act of God or service made by anyone other than Sharp Authorized Service/ Dealers. In addition, this warranty does not cover any modification in design, construction, interfacing, unstable voltage or abnormal voltage.
7. SHARP shall not in any event be liable to person or property for any incidental, contingent, special or consequential damages.
8. SHARP reserves the right to change the terms and conditions including the participation instructions contained herein at any time without prior notice. For the **General Warranty Policy**, please refer to/ visit the link: <https://my.sharp/sites/default/files/uploads/ABT%20Us/Conditions%20of%20Warranty%20-%202022.pdf>
9. By participating in this program, you are hereby deemed to have read, understood, and agreed to all the terms and conditions and the General Warranty Policy herein.
10. The SHARP products/models which are eligible for the program are as follows: (list out models)

Eligible Product List	
Television	Refrigerator
	
4TC55HL6500X	SJ2822MSS
4TC55HN7000X	SJ2822MDS
4TC65HL6500X	SJ3222MSS
4TC65HN7000X	SJF489GK
4TC65HU8500X	SJF489GW
4TC75HL6500X	SJF489MK
4TC75HN7000X	SJX6322MS
4TC75HU8500X	SJXP6822GK
4TC85HN7000X	SJXP6822MS
4TC85HU8500X	SJF589GW
4TC98HN7000X	SJ1988MDS
	SJ2188MDS
	SJ2688MDS

Air Conditioner	Washer
	
AHX10BED	ESW10SM
AHX13BED	ESW12SM
AHX18BED	ESW14SM
AHX24BED	ESW17SM
AHX9DCD	ESY1619
AHX12DCD	ESWX10AMG
AHX18DCD	ESWX12AMG
AHX24DCD	ESWX14AMG
	ESWX18AMG
	ESWX24AMG
	ESFX7APG
	ESFX9APB
	ESFX10APB
	ESFX11APB
	ESDX11APB
	KDHT10JPG
	ESFK852EMW
	ESFK1054SMG
	ESFK1254SMG
	ESDK1054PMS
	ESFJ852AMG
	ESFJ1054AMG
	ESFJ1254AMG
	ESDJ1054AMS
	ESDJ1254AMS

Participation Instructions

- A. In order to be eligible for the program, you, the purchaser is required to follow and fulfil the following process, beforehand:
- (i) Buy the selected SHARP product(s) as stated in the program described in Clause 10.
 - (ii) Get the model, serial number and warranty card.
 - (iii) Register e-Warranty for the purchased product via authorized website by SHARP and COCORO Life Malaysia.
- B. To be eligible for this campaign, customers **MUST complete** the **online e-Warranty registration** via the authorized websites of SHARP or Cocoro Life Malaysia **within 30 days** from the purchase date, together with the submission of proof of purchase in the form of an invoice or receipt. Any registrations submitted beyond this period will not be accepted and shall be considered invalid.
- C. In the event that your **e-Warranty information** is **found** to be **incorrect or incomplete**, you will be notified via **email or SMS** by SHARP staff to amend or update the information accordingly. The corrected details must be completed and submitted **within seven (7) working days** from the date the notification is sent.
- D. Once all the required details you have provided have been verified and deemed accurate, you will be notified of your e-Warranty confirmation and approval.
- E. While SHARP and COCORO Life Malaysia staff shall use/ apply their best efforts to ensure the accuracy of information provided by you, SHARP and COCORO Life Malaysia shall not, in any way whatsoever, be liable for any omissions or non-performance of its obligations under the program due to the inaccuracy of the information provided by you.