

Date Issue: MARCH 2015

(RINGGIT MALAYSIA)

Product	Details	Description / Service Require Sharp Cloud Smarthome System	SERVICE FEE (RM)		SERVICE FEE (RM)	
			ON-SITE LABOUR		ON-SITE LABOUR	
SECURITY SYSTEM	PACKAGE	<b><u>(1) For Starter Kits :</u></b> <b><u>Installation Of Starter kits And phone setup and setting)</u></b>  1a. Installation of the camera & devices For Starter Kit 1b. Mobile phone setup and setting Set up phone setting for the first owner only. 1c. The installation package consist of : 1 Unit - OPU c/w 3 meters cabling original from OPU 2 units - IP Camera c/w total of 6 meters cabling (3 meters original from the camera + 3 meters extension cabling provided by the Service Provider) 2 units - Door and Window sensors to install with self- adhesive pad provided from the set	250.00	Per Trip & One Set	-	-
		<b><u>(2) For Alarm Kits :</u></b> <b><u>Installation Of Alarm kits And phone setup and setting)</u></b>  2a. Installation of the Devices 2b. Mobile phone setup and setting Set up phone setting for the first owner only. 2c. The installation package consist of : 1 unit -Siren c/w total of 6 meters cabling (3 meters original from the camera + 3 meters extension cabling provided by the Service Provider) 1 Unit - PIR Sensor to install with self-adhesive pad provided from the set 2 units - Door and Window sensors to install with self- adhesive pad provided from the set	150.00	Per set (in the same trip)	200.00	Per Trip & One Set
		<b><u>(3) For Camera Kits :</u></b> <b><u>Installation Of Camera kits And phone setup and setting)</u></b>  3a. Installation of the cameras 3b. Mobile phone setup and setting Set up phone setting for the first owner only. 3c. The installation package consist of : 2 units - IP Camera c/w total of 6 meters cabling (3 meters original from the camera + 3 meters extension cabling provided by the Service Provider)	180.00	Per set (in the same trip)	260.00	Per Trip & One Set
	Facilities	<b>To supply and install power point (per point)</b>				
		- <i>Special price per power point for a minimum spend of RM 200.00 per trip</i> a. $\leq 10$ meters (looping from the nearest power point)	80.00	Per point	80.00	Per point
		- <i>Standard price to be charged per power point for a minimum spend less than RM 200.00 per trip</i> a. $\leq 10$ meters (looping from the nearest power point)	130.00	Per point	130.00	Per point
	Trouble Shooting	b. Subsequence cable require (per meter)	5.00	Per meter	5.00	Per meter
		c. Subsequence LAN cable require (per meter)	7.00		7.00	
		b. Charges for services required (Failure of device or connection ) & over the One month service warranty c. Not applicable to first time system / mobile setup	-		120.00	Per Trip

Product	Details	Description / Service Require Sharp Cloud Smarthome System	SERVICE FEE (RM)		SERVICE FEE (RM)	
			ON-SITE LABOUR		ON-SITE LABOUR	
SECURITY SYSTEM	Unit Installation	<b>Additional Installation of Camera ONLY</b> a. Installation of the camera b. The installation package consist of :  1 units - IP Camera c/w total of 6 meters cabling (3 meters original from the camera + 3 meters extension cabling provided by the Service Provider)	90.00	Per point	130.00	Per point
			<b>Charges based on more than 1 set installation package in the same trip</b>		<b>Charges based on add set of Installation package in difference trip</b>	
		<i>This installation will only applicable when the end user required others package of installation as mentioned above</i>				
		c. Subsequent installation for DR/Win Sensor/Motion Sensor to install with self-adhesive pad provided from the set	5.00	Per devices	5.00	Per devices


**Mileage Charged \* Terms & Conditions :**

MILEAGE CHARGED	Mileage (KM)	0 ~ 25	25 ~ 50	50 ~ 100	100 over	50 ~ 100	100 & above
						30.00	0.6 sen/KM
	<b>Subsidy (RM)</b>	<b>10.00</b>	<b>20.00</b>	<b>30.00</b>	<b>0.60 /KM</b>		
	1) The above charges are subject to final confirmation depends on the area of installation.						
<b>TERMS &amp; CONDITIONS</b>	1) 1 month Service Warranty provided by the service provider from the date of the installation. 30 days service warranty provided form our service or installation commencement from the date of installation, the warranty does not cover to relocate the camera/devices to another location. 2) We do not Service /repair any 3rd party parts /device including broadband modem or fail of internet service. 3) To qualify for Warranty Service / Repair, the Original Valid Warranty Card and / or Sales Prove/ Receipt must be produced. 4) All wiring work carried out will be run along the surface of walls and enclosed in a Plastic casing, (No conceal work) 5) Set up phone setting for the first owner only. 6) Additional extension cabling using the range of standard cables selected by SHARP						


**Other Comments or Special Instructions**

- The Customer, or the Customer's authorized representative, must be present during installation and activation appointments.  
The owner (customer) or customer's authorized representative, must be present during installation and activation appointments.
- You will require to ready 3G phones with data plan for SHARP's app setting, the maximum of phone allow to link per OPU are total of 6 nos.  
1st Owner MUST be present during the installation Because activation need to be done on the time of setup of the device with the owner mobile phone.  
Other User: 5 nos (Setup by customer later).  
(For Authorized User, our Service Provider will guide The Customer in how to do the authorization)
- Minimal drilling will be involved during install the camera on to the wall, if required.  
The Customer will, at its own cost, be responsible to get its own contractor to carry out the touch up and concealment work.
- Power Point : Access to power points for the equipment installed will be required.  
Access to Internet (unifi or boardband) or WIFI and LAN ( wire cable )connection for the OPU installation is required.  
For Starter kits (YSU100M) : 3 power points required  
For Additional Camera kits (YVC100M) : 2 power points required  
For Additional Alarm Kits (YZAL100M) : additional 1 power point required  
Additional power point will be required for the additional IP camera to be installed.  
Note : Devices that required power point : OPU, IP Camera & Siren
- The Service Provider will conduct connectivity testing upon completion of the installation activity.
- No installation appointment will be made for homes undergoing renovation. (For SHARP products)
- No installation appointment can be made if the premise / house not ready with internet connection.  
(eg : TM-unifi, TMM-streamyx, Maxis Home Fibre)
- Owner have to determine the location of the devices to be install before the installation, the customer may consult our Service Provider, if required.  
However, the customer / authorized representative should be the final decision maker.

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Approved By :

  
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