

## TERMS AND CONDITIONS Treasure Hunt Campaign

### 1. DEFINITIONS

- 1.1 The **"Treasure Hunt Campaign"** ("the Campaign") refers to the promotional campaign organized by Sharp Electronics Malaysia Sdn. Bhd. ("SEM"), [Company No. 199501027792 (356997-H)], as outlined in these Terms & Conditions.
- 1.2 **"Products"** means all the selected home appliances of Sharp. The full list of eligible products is provided in **Appendix 1: List of Sharp Home Appliances Products**.
- 1.3 **"Participating Dealers"** means the dealers authorized by SEM, either online or in-store, to offer this promotion.
- 1.4 **"Eligible Customers"** means individuals who purchase Products from Participating Dealers and participate in the Campaign by scanning the Quick Response Code ("QR Code") provided on the Campaign page via <https://my.sharp/Treasure-Hunt-Campaign>.

### 2. ELIGIBILITY AND SUBMISSION REQUIREMENTS

- 2.1 The Campaign is open to all Malaysians aged 18 years and above, excluding employees of SEM, their immediate family members, their advertising and sales promotion agencies, as well as principals and sub-distributors.
- 2.2 To qualify, Eligible Customers must purchase eligible products from Participating Dealers during the Campaign period, from **5 December 2024, 00:00** to **30 April 2025, 23:59**. Purchases outside this period are ineligible.
- 2.3 Submission Requirements:
  - i) Entries must be submitted via <https://my.sharp/Treasure-Hunt-Campaign> by **14 May 2025, 23:59** to be eligible for the Campaign. Entries must include proof of purchase (Invoice and Sharp Product Warranty Card). Incomplete or late submissions will not be processed.
  - ii) Redemption is on a first-come, first-served basis, subject to stock availability and must be submitted no later than **14 May 2025**. The details of the gift sets can be found via <https://portal.esharp.com.my/SharpGiftRedemption>.
  - iii) Each Eligible Customer is limited to one submission. Duplicate entries or unauthorized copies of proof of purchase will result in automatic disqualification.
- 2.4 The Campaign shall be void where restricted or prohibited by law.
- 2.5 By participating, Eligible Customers agree to these Terms & Conditions.

### 3. PROMOTION PERIOD

The Campaign period is valid from **5 December 2024** to **30 April 2025**. SEM reserves the right to modify the period at its sole discretion.

### 4. PROMOTION DETAILS AND REWARDS

- 4.1 Eligible Customers can enjoy up to 40% discount on selected products, as well as Free Gifts associated with the Gift with Purchase Promotion.
- 4.2 Customers may also choose between **Touch 'n Go e-Wallet Credit** or a **Mystery Gift**. Details for each group are as follows and as outlined in **Appendix 1**:

Group	Touch 'n Go Credit		Mystery Gift Value
A	RM 350	OR	Up to RM 1,699
B	RM 250		Up to RM 759
C	RM 150		Up to RM 429
D	RM 50		Up to RM 129

*\*Certain gifts provided under this Campaign may be subject to limited availability from time to time. The allocation of gift quotas will be refreshed on a weekly basis. Once the quota for a specific gift is fully redeemed, its unavailability will be reflected in the system.*

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- 4.3 Images of Products and Gifts in marketing material are for illustration only and may vary from the actual items.
- 4.4 The Free Gifts are not transferable, exchangeable nor refundable and cannot be taken as cash.
- 4.5 SEM reserves the right to change promotional mechanics and free gifts of similar value at any time without notice.
- 4.6 In the event of failed delivery of the Free Gift, SEM may in its sole discretion, email to the Eligible Customer to rearrange for a delivery of the Free Gift subject to receiving a reply within seven (7) days (delivery charges may apply) or revoke and/or cancel the redemption.
- 4.7 If Eligible Customer request to return and refund the products purchased, in accordance with SEM's product warranty coverage and return policy, the Eligible Customer shall return any Free Gift(s) received in conjunction with the Campaign to SEM.

## 5. HOW TO REDEEM YOUR GIFT

- Step 1 : Visit <https://portal.esharp.com.my/SharpGiftRedemption>, enter your mobile phone number, then input the OTP (One-Time Password) to access the redemption form. All redemption must be submitted through the abovementioned online portal only.
- Step 2 : Complete all required details, including personal and purchase information with proof of purchase, then submit. Information will be verified by SEM.
- Step 3 : Select either Touch n' Go e-Wallet Credit or a Mystery Gift (answering a simple question is required). For Mystery Gifts, the system will randomly select your gift. By selecting the Mystery Gift, participants accept the random gift within their chosen Treasure Chest (1, 2, or 3). The gifts are final and non-exchangeable.
- Step 4 : Your claim of Treasure Gift is successful. Delivery of the redeemed item will take 4-8 weeks for addresses in West Malaysia and 8-12 weeks for East Malaysia.

## 6. GENERAL CONDITIONS

- 6.1 SEM reserves the right to contact Eligible Customers for redemption verification when necessary. Redemption processing will only proceed once the Eligible Customer has completed verification with an authorized SEM representative through SEM's published hotline or email address.
- 6.2 Eligible Customers are advised not to change the contact number provided in the submission form before redeeming their Eligible Gift(s). If the contact number is changed and the Eligible Gift(s) is redeemed by another individual as a result, SEM reserves the right to reject any appeal from the original Eligible Customer and is not obligated to reimburse the Eligible Gift(s).
- 6.3 Eligible Customers must ensure all required documents, including the SHARP Product Warranty Card and Proof of Purchase (Invoice), are uploaded completely and clearly. SEM reserves the right to reject any incomplete submission without prior notice.
- 6.4 SEM reserves the right to determine if the supporting documents are sufficiently enough and genuine for the purposes of the approval of the redemption. SEM may request additional document(s) if it is necessary for the purposes of the approval.
- 6.5 SEM reserves the right to disqualify any entries suspected of fraud, hacking, tampering with the submission process, or manipulation of results. Disqualification may also apply if any Terms & Conditions of the Campaign are breached.
- 6.6 If SEM has awarded a Free Gift to an 'Eligible Customer' based on false information or if the Eligible Customer has intentionally caused confusion regarding their identity, SEM reserves the right to revoke the customer's eligibility for the Free Gift and seek recovery of any resulting damages to the fullest extent permitted by law.
- 6.7 If the Eligible Customers cannot be reached within seven (7) days or after three (3) reminders sent from the date of notification, through the contact information provided on the submission form, the Free Gift(s) for that Eligible Customer(s) shall be forfeited.
- 6.8 SEM reserves the right to amend these Terms & Conditions or withdraw the promotion at any time without prior notice. Any changes to the Terms & Conditions will be reflected on SEM's official website or communicated via Participating Dealers.
- 6.9 SEM shall not be held responsible for any loss or damage resulting from force majeure events, including but not limited to natural disasters, war, strike, or any other events beyond SEM's reasonable control.



6.10 In the event of any dispute, SEM reserves the right to make the final decision. SEM's decision shall be final and binding, and no further correspondence or appeals will be entertained.

## **7. TAX, LIABILITIES AND IMDEMNITY**

- 7.1 Eligible Customers are solely responsible for any applicable taxes, duties, insurance, or additional costs incurred as a result of their participation in this Campaign or the redemption of any free gifts.
- 7.2 By accepting or using any free gifts, Eligible Customers agree to indemnify and hold harmless SEM, its business partners, and all related parties, including directors, officers, employees, and agents, from any claims, prosecutions, judgments, damages, losses, or liabilities arising from failure to remit any taxes due to the relevant authorities, as well as from their participation in the Campaign and acceptance, redemption, or use of any free gifts.
- 7.3 By participating in this Campaign, Eligible Customers acknowledge and agree that they are using the site at their own risk. The site is provided on an 'as is' and 'as available' basis."

## **8. PERSONAL DATA PROTECTION**

- 8.1 SEM shall ensure that all personal data collected in relation to this Campaign is handled in accordance with applicable data protection laws, including the Personal Data Protection Act 2010 (Act 709).
- 8.2 By participating in the Campaign, Eligible Customers agree that all entries will become the property of SEM. SEM shall not be liable for any entries not received, and Eligible Customers agree to indemnify SEM against any claims arising from such non-receipt.
- 8.3 By participating in the Campaign, the Eligible Customers agree and consent to give SEM the rights to use their personal particulars and/or information for purposes including, but not limited to, advertising and any other forms of publicity from time to time, without any fees, costs, or expenses.
- 8.4 SEM may appoint any third party as fulfillment party. By participating in this Campaign, Eligible Customers agree that all personal data collected in relation to this Campaign may be disclosed to the fulfillment party for the purposes of fulfillment.

## **9. CUSTOMERS' CONDUCT**

All customers are kindly reminded to always treat SEM's staff with respect and dignity and refrain from any form of abusive behavior be it in writing or verbal form. The patience, consideration and courtesy in this regard is much appreciated.

## **10. CONTACT INFORMATION**

For inquiries regarding the promotion, customers may contact Sharp Malaysia's Customer Service at 03-8026 6228 / 1800-38-8081 or email to [sharpcs\\_support@my.sharp-world.com](mailto:sharpcs_support@my.sharp-world.com).

**Last Updated on 16 December 2024**



**APPENDIX 1: LIST OF SHARP HOME APPLIANCES PRODUCTS**

CAT.	MODEL	Product Description	OFFER TYPE	Free
TV	4TC75GU8500X	75" AQUOS XLED	SLASH PRICE+FREE GIFT	Group A
	4TC65GU8500X	65" AQUOS XLED	SLASH PRICE+FREE GIFT	Group A
	4TC75GN7000X	75" 120Hz HDR Google TV	SLASH PRICE+FREE GIFT	Group B
	4TC65GN7000X	65" 120Hz HDR Google TV	SLASH PRICE+FREE GIFT	Group B
	4TC55GN7000X	55" 120Hz HDR Google TV	SLASH PRICE+FREE GIFT	Group B
	4TC65FL1X	65" 4K HDR Google TV	SLASH PRICE+FREE GIFT	Group D
	4TC75FK1X	75" 4K HDR Google TV	SLASH PRICE+FREE GIFT	Group B
	4TC65FK1X	65" 4K HDR Google TV	SLASH PRICE+FREE GIFT	Group D
	4TC65FJ1X	65" 4K HDR Google TV	SLASH PRICE	
	4TC55FJ1X	55" 4K HDR Google TV	SLASH PRICE	
4TC50FJ1X	50" 4K HDR Google TV	SLASH PRICE		
4TC75FJ1X	50" 4K HDR Google TV	SLASH PRICE		
REF	SJ3822MSS	380L 2 Door Refrigerator	SLASH PRICE	
	SJ4122MSS	410L 2 Door Refrigerator	SLASH PRICE	
	SJ4122MDS	380L 2 Door Refrigerator	SLASH PRICE	
	SJ4422MSS	410L 2 Door Refrigerator	SLASH PRICE	
	SJP601MFMS	610L Pelican Refrigerator	SLASH PRICE	
	SJP601MFMK	610L Pelican Refrigerator	SLASH PRICE	
	SJP701MFMK	670L Pelican Refrigerator	SLASH PRICE	
	SJP801MFMK	720L Pelican Refrigerator	SLASH PRICE+FREE GIFT	Group C
	SJP882MFGM	720L Pelican Refrigerator	SLASH PRICE+FREE GIFT	Group C
	SJP882MFGK	720L Pelican Refrigerator	SLASH PRICE+FREE GIFT	Group C
	SJX6322MS	620L Side-by-Side Refrigerator	SLASH PRICE+FREE GIFT	Group B
	SJX6322GK	620L Side-by-Side Refrigerator	SLASH PRICE+FREE GIFT	Group B
	SJXP6822MS	680L Side-by-Side Refrigerator	SLASH PRICE+FREE GIFT	Group B
	SJXP6822GK	680L Side-by-Side Refrigerator	SLASH PRICE+FREE GIFT	Group B
	SJF489GK	480L Avance Refrigerator	SLASH PRICE+FREE GIFT	Group B
	SJF821VMSS	700L Avance Refrigerator	SLASH PRICE+FREE GIFT	Group B
	SJF921VMSS	750L Avance Refrigerator	SLASH PRICE+FREE GIFT	Group B
	SJF921VGK	750L Avance Refrigerator	SLASH PRICE+FREE GIFT	Group B
SJF922VGM	750L Avance Refrigerator	SLASH PRICE+FREE GIFT	Group B	
SJF1022VMDS	750L Avance Refrigerator	SLASH PRICE+FREE GIFT	Group B	
SJF1022VMSS	750L Avance Refrigerator	SLASH PRICE+FREE GIFT	Group B	
SJF1033VGK	750L Avance Refrigerator	SLASH PRICE+FREE GIFT	Group B	
SJF879GK	800L Hikaru Refrigerator	SLASH PRICE+FREE GIFT	Group A	
SJF889WGM	780L Hikaru Refrigerator	SLASH PRICE+FREE GIFT	Group A	
MWO	AX1700VMR	31L Inverter Superheated Steam Oven	SLASH PRICE+FREE GIFT	Group A
	R955DST	42L Microwave Oven with Grill and Convection	SLASH PRICE+FREE GIFT	Group C
	R2121FGK	20L, 800W, Flatbed, Mechanical	SLASH PRICE	
SKA	KFAF50MBK	5.0L Air Fryer	SLASH PRICE	
	KFAF70MBK	7.0L Air Fryer	SLASH PRICE	
	EM130WH	1.25L, Blender with Mill	SLASH PRICE	
	EM131BK	1.25L, Blender with Mill	SLASH PRICE	
AP	FXS120LH	84m², 25000 ALoT Purefit Air Purifier	SLASH PRICE+FREE GIFT	Group A
	FPS40LT	30m², Purefit Mini Air Purifier	SLASH PRICE+FREE GIFT	Group D
	FPS42LL	30m², Purefit Mini Air Purifier	SLASH PRICE+FREE GIFT	Group D
	FPGM50LB	40m², Mosquito Catcher Air Purifier	SLASH PRICE	
AC	AHXP10YHD	Deluxe Inverter : 1.0HP PCI	SLASH PRICE+FREE GIFT	Group B
	AHXP13YHD	Deluxe Inverter : 1.5HP PCI	SLASH PRICE+FREE GIFT	Group B
	AHXP18YHD	Deluxe Inverter : 2.0HP PCI	SLASH PRICE+FREE GIFT	Group B
	AHXP24YHD	Deluxe Inverter : 2.5HP PCI	SLASH PRICE+FREE GIFT	Group B
	AHXP10YMD	Deluxe Inverter : 1.0HP PCI	SLASH PRICE+FREE GIFT	Group B
	AHXP13YMD	Deluxe Inverter : 1.5HP PCI	SLASH PRICE+FREE GIFT	Group B
	AHXP18YMD	Deluxe Inverter : 2.0HP PCI	SLASH PRICE+FREE GIFT	Group B
	AHXP24YMD	Deluxe Inverter : 2.5HP PCI	SLASH PRICE+FREE GIFT	Group B
	AHX10BED	Standard Inverter : 1.0HP Air Conditioner	SLASH PRICE	
	AHX13BED	Standard Inverter : 1.5HP Air Conditioner	SLASH PRICE	
	AHX18BED	Standard Inverter : 2.0HP Air Conditioner	SLASH PRICE	
AHX24BED	Standard Inverter : 2.5HP Air Conditioner	SLASH PRICE		
AHA24ZCD	Standard Non-Inverter: 2.5HP Air Conditioner	SLASH PRICE		
WM	ESFK852EMV	8.5kg ProFlex J-Tech Inverter Front Load Washer	SLASH PRICE+FREE GIFT	Group B
	ESFK1054SMG	10.5kg ProFlex J-Tech Inverter Front Load Washer	SLASH PRICE+FREE GIFT	Group B
	ESFK1252SMG	12.5kg ProFlex J-Tech Inverter Front Load Washer	SLASH PRICE+FREE GIFT	Group B
	ESDK1054PMS	10.5kg/7kg ProFlex J-Tech Inverter Front Load Washer Dryer	SLASH PRICE+FREE GIFT	Group B
	ESX1221	12.5kg Top Load	SLASH PRICE+FREE GIFT	Group B
	ESX1521	15.5kg Top Load	SLASH PRICE+FREE GIFT	Group B
	ESX2021	20kg Top Load	SLASH PRICE+FREE GIFT	Group B
	KDHT10JPG	10.0kg ProFlex Heat Pump Inverter Front Load Dryer	SLASH PRICE+FREE GIFT	Group C
	ESFH8AMB	8.0kg Inverter Front Load Washer	SLASH PRICE+FREE GIFT	Group C
	ESFH9BMB	9.0kg Inverter Front Load Washer	SLASH PRICE+FREE GIFT	Group C
	ESFH10BMB	10.0kg Inverter Front Load Washer	SLASH PRICE+FREE GIFT	Group C
	ESW10SM	10.0kg DD Inverter Top Load Washer	SLASH PRICE+FREE GIFT	Group C
	ESW12SM	12.0kg DD Inverter Top Load Washer	SLASH PRICE+FREE GIFT	Group C
	ESW14SM	14.0kg DD Inverter Top Load Washer	SLASH PRICE+FREE GIFT	Group C
ESW17SM	17.0kg DD Inverter Top Load Washer	SLASH PRICE+FREE GIFT	Group C	